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FOR IMMEDIATE RELEASE

Unitus Community Credit Union Rated a "Best in State" Credit Union by Forbes

Unitus is one of 147 credit unions honored as "best in state;" one of two Portland-based credit unions to be recognized

Portland, Ore., June 20, 2023 – In its annual rankings of "Best in State" credit unions, Forbes has named Unitus Community Credit Union the fourth best credit union in Oregon. Unitus is one of just 147 credit unions to earn this honor.

Forbes partnered with market research firm, Statista, to survey 31,000 U.S. residents. Participants were asked to name all banks and credit unions where they have a checking or savings account, and evaluate these institutions based on criteria such as customer service, the quality of the financial advice representatives offer, whether fees are transparent and reasonable, ease of navigating the company website, on-location branch services, and overall level of trust the companies inspired.

"We are honored to be rated as one of the best credit unions in Oregon," said Steven Stapp, President and CEO of Unitus Community Credit Union. "This ranking is so significant because our members got to share their experiences and rate Unitus on what matters most to us: delivering inspiring service and earning the trust of our membership."

Forbes and Statista also evaluated reviews and ratings posted on Google Reviews between March 2020 and April 2023. These reviews and ratings accounted for 20% of the scoring, while the surveys accounted for 80%.

Unitus is one of two Portland-based credit unions to earn the "best in state" ranking and one of just five in the entire state.

"With a focus on inclusive financial products and services and an intentional effort to support each member, no matter where they are on their financial journey, Unitus is committed to excellence and this ranking shows we are delivering on our promises," explained Stapp. "We are honored that our members are highly satisfied with our credit union and find value, transparency, and trust as our top attributes."

The Forbes "best in state" credit union rankings <u>can be found here</u>.

About Unitus Community Credit Union

At Unitus, we're dedicated to improving lives in the communities we serve. As a member-owned local credit union, we invest in people by doing the right thing. Through partnerships with nonprofit organizations, we provide support for community groups through volunteerism and financial donations. Our 105,000 members count on us to serve them and their communities; our 300+ employees share that passion for service. Learn about the local impact Unitus makes by visiting unitusccu.com.